

So what makes an email management solution “smart”? Essentially the smart email management solution is one that takes a holistic approach, providing complete email management from cradle to grave rather than point solutions for archiving, email filing, eDiscovery and Business Intelligence & Analytics.

*A smart email management solution **improves profitability***

Better collaboration, greater efficiency, improved services and lower costs. It’s an open-and-shut case with ContextStore. KnowledgeMill helps you streamline your company’s operations and save money.

*A smart email management solution **increases productivity***

Seamless integration with Outlook coupled with associative, bulk and suggestive filing takes the pain out of filing. Asynchronous filing ensures no Outlook lockups and wasted time. The OnePlace suite of applications improves user experience and productivity, helping users find important email more quickly and reliably.

*A smart email management solution **reduces IT cost***

ContextStore reduces the cost and complexity of IT environments and provides flexibility with an environment that can scale to accommodate not just email, but all electronically stored information. ContextStore’s appliance license model means no hidden 3rd party software costs.

*A smart email management solution **protects the company***

ContextStore drives good governance practices by retaining email in accordance with company policy and mitigates legal risk associated with mismanaged email. Its integrated eDiscovery module reduces cost.

*A smart email management solution **helps build client relationships***

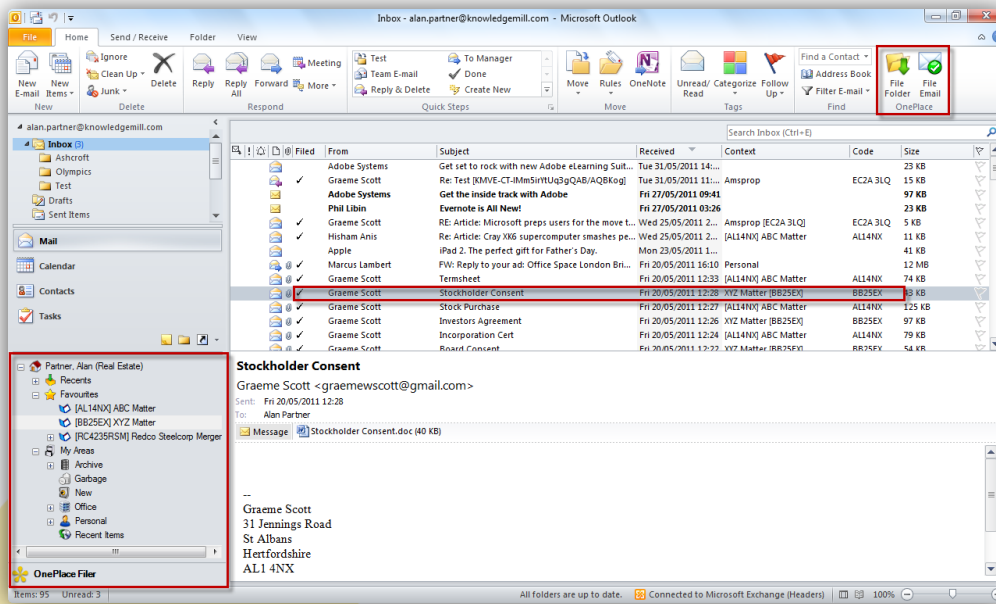
ContextStore provides real-time analytics on social networks. At a glance, users can see social networks internally within the business, identifying key influencers, evolving teams and informal groups. Similarly, they can look at social networks between employees and customer contacts.

WHY CONTEXTSTORE?

“We’re very pleased with the results KnowledgeMill has delivered for us with their ContextStore product. A great deal of our business communication and workflow is centered on email, and it is no surprise that as volumes of email data are increasing we are presented with a significant management problem. KnowledgeMill has helped us tackle that problem head on and deliver for our business an intuitive solution that allows us to manage email by matter, and importantly comply quickly with eDiscovery and Search requests.”

Hélder Santos,
Head of IT,
Rui Pena, Arnaut & Associados

OnePlace for Outlook



*OnePlace Add-in

Features

Seamless integration with Outlook 2003, 2007 and 2010	Familiar look and feel for minimal end user training.
Single view across devices	OnePlace applications for Outlook, Web, Mobile, Office, and SharePoint – with consistent end user experience.
Associative filing	Link an Inbox folder to one or more matters in ContextStore and the Inbox folders contents are filed automatically – a simple solution for filing from mobiles.
Bulk filing	File whole folders from Outlook to ContextStore – a neat solution for legacy emails.
PST filing	Optional Desktop Filing Agent can be deployed to mitigate risk. A PST importer tool is also available for one-off clean-up operations.
De-duplication	A single source of truth for the email (across any number of Exchange servers) and an uncluttered view for end users.
ERP, CRM and PMS integration	Connectors for Aderant, Oracle Fusion Apps, Thomson Reuters Elite, SAP, Salesforce.com, NetSuite give your filed emails meaningful business context.
Information Lifecycle Management	Manage data according to meaningful business policies rather than traditional, reactive IT related policies.
Deletion from MS Exchange	ContextStore can remove filed emails from MS Exchange based on a Firm's unique business rules.
Cloud ready	Web 2.0 / Enterprise 2.0 HTTP architecture - deploy in the cloud right now or future proof your company.

MORE INFORMATION

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